Assessment Policy - Higher Education

Policy Code: ACA-006  Version: 17.0  Effective Date: 7 February 2019

Important

The grading system has changed commencing from 19 February 2018. Grading will not be applied retrospectively. Refer to the Grading System section for further information.

Purpose

This Policy specifies the College's assessment philosophy and the general principles that guide the College's assessment practices.

Definition of “College” – In the higher education sector, Australian College of Natural Medicine Pty Ltd trades as Endeavour College of Natural Health (Endeavour) and Wellnation. For the purpose of this Policy, any reference to ‘College’ or ‘the College’ should be considered a reference to each or any of these respective entities or trading names.

Scope

- All higher education students
- All academic staff
- All administrative staff

Policy Statement

Assessment is the process of gathering and analysing information in order to guide and make judgements about students’ learning in relation to curriculum goals. Assessment tasks are designed to indicate progress towards the desired learning outcomes of a particular subject and course; the assessment grade is a measure of the extent to which the learning outcomes of a subject have been achieved. Assessment items are an integral part of the learning process and when well-designed can enhance the overall learning experience and contribute to student achievement.

Assessment Principles

The College subscribes to the following assessment principles:

1. Assessment is an integral part of course design

Course design aims to enable students to successfully fulfil the Graduate Outcomes and / or Professional Threshold Learning Outcomes (PTLOs) for their chosen course of study. Assessment design will support the achievement of these outcomes and should not undermine the essential educational philosophy. The
College upholds the highest ethical and academic standards in its approach to assessment, and all assessment outcomes are kept confidential.

2. Assessment is linked to Graduate Outcomes
Assessment is linked to graduate outcomes via the course and subject learning outcomes. Assessment should be designed to measure the degree to which students have met the learning outcomes, and different learning outcomes will require different types of assessment.

PTLOs will be designed and approved by the College Council for new professional courses developed after 1 January 2013. These will relate to the Australian Health Professions Regulatory Agency guidelines and to the AQF (Australian Qualifications Framework) level. These PTLOs will provide the framework for assessment with all assessable work linked to one or more of the PTLOs. Students receive timely and appropriate feedback on assignments and projects, and in future feedback will be linked to PTLOs in addition to the subject learning outcomes, so students understand their strengths and weaknesses in relation to each of the capabilities.

3. Self-Assessment
The assessment scheme provides a model for internal self-assessment (metacognition) of students’ own learning and develops students’ skills in critical self-appraisal. Self-assessment is a key professional capability that is necessary to develop a continuous learning plan for professional development. Accurate reflection and self-assessment is also necessary in order to develop as a practitioner and to learn from professional practice.

4. Adult Learning Principles
The teaching of adults at the tertiary level is improved by the application of Adult Learning Principles (Andragogy) and this applies equally to assessment. These principles are widely agreed to include the following:

- Adults are internally motivated and self-directed
- Adults bring life experiences and knowledge to learning experiences
- Adults are goal oriented
- Adults are relevancy oriented
- Adults are practical
- Adult learners like to be respected

The application of these principles in assessment design includes such things as creating assessment tasks that result in useful artefacts of learning such as monographs, databases of reviewed articles, client education items, etc., which can be shared with other students and classes.

5. Assessment is criterion-referenced and performance standards are specified
Assessment incorporates a feedback process and is based on explicit, pre-specified, criteria (criterion-referenced assessment). Assessment decisions are not made solely on the basis of student performance relative to that of the rest of the cohort (norm-referenced assessment). Criteria are valid and justifiable with outcomes aligning to Graduate Capabilities and / or Professional Threshold Learning Outcomes (for new courses designed after 1 January 2013). Marking guides or rubrics are used in all subjects so that students
can clearly see criteria for assessment and how grades are awarded, and use this information to improve their learning outcomes.

6. Assessment inspires learning
Well-designed assessment engages students’ natural curiosity and motivates them to learn.

7. Assessment is relevant
Authentic assessment duplicates real life situations such as scenarios or case studies and / or promotes the creation of work product that is useful and relevant to self and / or others.

8. Assessment changes through the course

**Discipline-based to integrative**
While assessment early in the course may be discipline based as students build the foundations of their professional knowledge, later assessment tasks integrate knowledge from a range of disciplines. Generally they require students to apply what they have learned to a scenario (for an oral or written examination) or an experience (for a clinical examination).

**Teacher-directed to self-directed**
The level of self-direction increases from years 1-2 to years 3-4 of the course of study. In years 1-2 students may have a choice of individual assignments and group projects, and in years 3-4 assignments or projects may be based on personal clinical experiences.

**Completed scenarios to cases requiring completion**
When problem-based learning is used, students learn best in the beginning if the case is fully worked out and discussion centres on analysis of the case and its solution. This allows them to learn how to solve future cases. As they progress through the programme, more and more of the solution is omitted and the students are gradually trained to be able to solve the case in its entirety.

9. Assessment is appropriately weighted
The amount of assessment is designed to provide enough evidence to judge a student’s achievement of the learning outcomes for the subject, and does not incur an excessive workload on the student or the Lecturer. The effort involved in an assessment task is commensurate with the value awarded to the task. Assessment is managed across subjects offered in a study period so as not to create an undue load.

10. Assessment is rigorous
The standard of performance that is required for the award of a particular grade is a judgment that is based on the professional expertise of the staff members who contribute to the assessment process, and where appropriate, standards set by professional bodies and other institutions.

11. Assessment is consistent
The College is a national organisation with multiple campuses across five states and includes teaching in on-campus and online delivery modes. Therefore consistency of assessment is important to ensure that the learning outcomes for the course are achieved regardless of location, instructor or mode of delivery.
Assessment Design and Management

Assessment Methods
Assessment methods may take a variety of forms; the key criterion for choice among methods should be appropriateness to the learning outcomes. Assessment is progressive over time so as to reveal the changes that take place as a student learns. A diverse range of fair, equitable, clear, meaningful and specific assessment instruments and processes may be employed.

Number of Assessments
There must be at least two (2) assessment items per subject and the number and weight of assessments should be commensurate with the credit point weight of the subject. Assessment worth at least 20% should be due by Week 7 of the study period to allow for provision of meaningful feedback by Week 9 of the same study period.

Clinical and Practical Subjects
For courses leading to a practitioner qualification with which the graduate will be entitled to consult / treat clients (e.g.: Bachelor of Health Science degrees), the relevant professional associations strongly support a particular pass level for practical and clinical subjects. In this case it is understood that a student needs to acquire and maintain a high degree of skill in order to be effective in practice. For this reason, the College stipulates particular pass requirements in some clinical and practical subjects which are not negotiable (Pass / Fail or must meet a particular grade in an assessment). This requirement is outlined clearly on the Subject Outline if applicable. It is also essential that a student exhibit at all times within clinic professionalism including strict adherence to client confidentiality including escalating urgent duty of care issues for clients at risk. A pass requirement for this is applicable in some clinical and practical subjects which will be clearly outlined on the Subject Outline and within the marking criteria for this subject. A Fail in this area will result in a Fail in the subject.

Assessment Completion
Students are strongly encouraged to complete and submit all assessments listed in their Subject Outlines in order to attain a final grade that fully represents the student’s total knowledge of the subject and to provide the greatest chance for success in all subjects.

In some subjects, there are specific requirements for completion of certain assessment items and attaining a specific grade on those items in order to pass the subject. Students must follow strictly the requirements set out in each individual Subject Outline within the enrolled study period with regard to the requirements to pass that subject.

Attendance
Attendance is monitored as per the Attendance Policy – Higher Education. Attendance is compulsory for all practical and clinical subjects although not for some non-practical subjects. Any specific attendance requirements, and the consequences of not meeting the requirements, are clearly stated in the Subject Outlines.
Attendance in practical and clinical subjects is a pass / fail requirement as specified on the Subject Outline. Development of skills in these subjects takes place in every session so missing a session is considered to be missing an assessment. In some cases a limited number of missed classes / clinic shifts may be made up during the study period, or in some cases by Week 3 the following study period (please refer to the Attendance Policy – Higher Education for further details). It should be noted that student grades will remain Incomplete (I) until the attendance requirement has been met; if the requirement is not met within the required timeframe and a grade is not entered by census date of the next study period at the latest, the grade will revert to Fail (F). Refer to Application Form - Clinic Session Make-Up, and the Special Consideration Policy – Higher Education.

Assessment Procedures

Writing Standards
All assessment must be submitted in alignment with the writing guidelines that specify style (font size, spacing, margins, etc.), mode of expression (grammar, style, syntax, etc.), prohibitions, and method of submission and collection in the assessment information for the subject. All assessment must also correctly reference any external sources using American Psychological Association (APA) referencing. The Library’s APA Referencing Guideline outlines correct methods of referencing and citation.

All first year subjects also include a required text on communication skills which should be used as an ongoing guide for written assessment pieces.

Word Limits
Word limits for written assessment items will be adhered to in grading, with a variation of up to +/- 10% from the specified word count accepted.

- Where a range of word count is specified, the word count must fall within the +/- 10% range of the lower or higher specified range without additional variation (e.g.: 1000 - 1200 word limit must fall within 900 and 1320 words).
- Where a fixed word count is specified, the word count must fall within the +/- 10% range of the specified word number (e.g.: 1000 word limit must fall within 900 and 1100 words).

Where an assessment item is submitted with a word count more than 10% in excess of the specified limit, the marker will stop marking the assessment at the permitted word limit plus 10%. In cases where the marker excludes content beyond the specified limit, the marking criteria will be applied only to the portion of the assessment falling within the acceptable word limit.

Assessment Submission

Written Assessment
Written assignments for all subjects must be first submitted through the plagiarism detection software (Turnitin®) and then to the Learning Management System by the specified due date. Assessment submitted through Turnitin® must achieve a similarity score of less than 15% before it can be considered. Any written assessment submitted with a similarity score of 15% or more will be automatically investigated for plagiarism, while all others will be assessed for block plagiarism. All instances of suspected plagiarism will be referred for further action under the Academic Integrity Policy - HE and / or Student Misconduct Policy – Higher Education.
Online Assessment
Online quizzes must be completed within the stated window (usually one week) in which they are offered; quizzes will be closed at the time and date stated on the Subject Outline even if students have commenced but not completed the quiz.

Timeliness
It is the student’s responsibility to manage their individual study and assessment workload to ensure they are able to attend all examinations and meet all relevant due dates. Assessment must be submitted within the timeframes specified unless there is an extraordinary circumstance that prevents the student from meeting the deadline. In this case the student must follow the appropriate procedure to arrange an extension of time for written assessment (refer to Assessment Extensions – written assessment section and Application Form for Extension of Written Assessment Item) or a deferral of examination for any practical or written exams (see Examination Policy – Higher Education and ECNH Deferred Examination Application Form).

Late submissions
Students submitting an assessment after the due date and without an approved extension of time will lose 10% of their achieved mark on the assessment per day it is late.

If a late submission is made the following formula will be used to calculate grade:

Late penalty = Achieved grade x (multiplied by) late percentage (e.g. if submission is 2 days late then 20% = 0.2).

Final grade = Achieved Grade – (minus) late penalty; Note that the final grade will be recorded into the ‘GradeBook’ of the Learning Management System along with a note that late marks have been applied.

Feedback
Students receive specific, timely, supportive, constructive and developmental feedback on their learning and performance. Written feedback should be provided to students on all assessments other than multiple choice tests and final examinations. Written feedback should also be provided in mid-semester for all clinic subjects on student progress towards achieving the learning outcomes. All feedback should reference the learning outcomes for the subject and their relationship to the Graduate Outcomes and/or Professional Threshold Learning Outcomes.

Moderation of Assessment
Moderation of a sample of assessment occurs at a variety of points during the year for quality assurance purposes: during department meetings, between the individual lecturers teaching a subject and the Subject Coordinator, and at the end of each reporting period by an external moderator and the Examiners’ Committee (refer to the Moderation of Assessment Policy).

Submission of Assessment after Subject Failure
Students repeating a subject must complete new assessment items for the subject and may not resubmit items submitted during an earlier attempt at the subject. Additionally students may not submit the same, or substantially the same, work for more than one subject.

Resubmitted assessment items that have a similarity score of 15% or more as compared to a previously-submitted assessment item (through Turnitin®) will be considered in the same way as any other assessment with such a similarity score, and will be automatically investigated for plagiarism and may be
Assessment Extensions and Examination Deferrals

Assessment Extensions – written assessment

In certain situations, students may apply for an extension of time of up to two (2) weeks over the original due date of the assessment item. Only those stand-alone assessment items worth 15% or more of the grade for a subject will be eligible for extension. The circumstances considered for the extension applications include:

- Serious personal or emotional trauma (such as a death in the immediate family)
- Exceptional circumstances involving serious student illness which would prevent completion of the assessment item
- Sporting or cultural commitments at State, national or international level.

Applications for extension of time on assessment will not be granted where the decision-maker is not satisfied that the student took reasonable measures to avoid the circumstance that contributed to the student missing the due date.

For applications of extension of up to five (5) days, the decision-maker will be the Lecturer / Clinic Supervisor for the subject (on campus) or the Online Academic / Tutor for online subjects. For applications of extension from six (6) days up to 14 days (two full weeks), the decision-maker will be the Senior Lecturer on campus or the Head of Department / Associate Head of Department (where there is no Senior Lecturer present).

Extensions of time on assessment will not be granted for:

- Work commitments
- Holiday arrangements (including overseas travel and school holidays)
- Social and leisure events or personal commitments (including weddings)
- Misreading the assessment schedule or
- Forgetfulness.

Applications for such consideration should be submitted at least three days before the scheduled due date of the assessment. In rare situations where that is not possible, applications will be accepted until one business day before the scheduled due date. Applications received after that time will not be considered eligible for extension of time. To apply for extension of time on assessment, students must complete the Application Form for Extension of Written Assessment Item and submit this within the above timeframes to the subject Lecturer for approval and / or passing onto the Senior Lecturer / Student Services staff. The application form must be accompanied by documentary evidence supporting the application for extension of time.

On approval or denial of the application for extension, the decision-maker will update the appropriate assessment submission point on the LMS and inform the student of the decision.

Please note – if the student is claiming serious illness as their reason for deferral or extension application, a medical certificate will be required which details the student’s lack of fitness to study, and which must cover the relevant due date and the previous two days to the due date.

referred for further action under the Academic Integrity Policy - HE and / or Student Misconduct Policy – Higher Education.
Examination Deferral
In certain situations, students may apply for deferral of a practical or written examination if there are circumstances that significantly hamper their ability to attend at the scheduled examination time. Only examinations worth **15% or more of the final grade** for a subject may be deferred. Applications for deferral of examination will not be granted where the decision-maker is not satisfied that the student took reasonable measures to avoid the circumstance that contributed to the student missing the examination.

Full details of the circumstances under which deferral may or may not be granted are outlined in the Examination Policy - Higher Education.

Matters Affecting Assessment

Special Circumstances / Disability
Students may apply for consideration of circumstances that significantly hamper their ability to submit an assessment and which are outside of the normal circumstances for deferral or extension of time (i.e.: further to or outside of other provisions outlined in this Policy). These circumstances may include temporary or permanent disability, original circumstances extending beyond the agreed extension or deferral date, or other exceptional and unforeseen circumstances. Applications for such consideration should be submitted **before** the due date for the assessment task. In rare situations where that is not possible, applications will be accepted until three days after the scheduled due date. Students must follow prescribed procedures to apply for consideration and must supply supporting documentary evidence. The Director, Student Services & Retention will make decisions on approval of special consideration based on the evidence provided.

It should be noted that applications for special consideration will not be granted where the Director, Student Services & Retention is not satisfied that the student took reasonable measures to avoid the circumstance that contributed to the student missing the assessment due date or examination date. Please refer to Special Consideration Policy – Higher Education for further details.

Student Integrity (e.g.: cheating and plagiarism)
Students are accountable to standards of professionalism and ethics throughout their course of study and therefore the College takes a strong position on cheating and plagiarism. All students should ensure that their assessment appropriately references research or other sources. Please refer to the Academic Integrity Policy - HE for details on plagiarism detection and the consequences for students who breach this Policy.

Grading System
Assessment items for a particular subject are assigned weightings and marks for each item are aggregated into a grade that reflects the student’s achievement in meeting the learning outcomes for the subject. The method of weighting and aggregation is explicit in the Subject Outline.

The College follows a standard seven (7) point grading system that is common in Australia for assigning a subject grade. This system is as follows:
<table>
<thead>
<tr>
<th>Grade</th>
<th>Description</th>
<th>Grade Point</th>
<th>Percentage range</th>
</tr>
</thead>
<tbody>
<tr>
<td>HD</td>
<td>High Distinction</td>
<td>7</td>
<td>85-100%</td>
</tr>
<tr>
<td>D</td>
<td>Distinction</td>
<td>6</td>
<td>75-84.9%</td>
</tr>
<tr>
<td>C</td>
<td>Credit</td>
<td>5</td>
<td>65-74.9%</td>
</tr>
<tr>
<td>P</td>
<td>Pass</td>
<td>4</td>
<td>50-64.9%</td>
</tr>
<tr>
<td>F</td>
<td>Fail</td>
<td>0</td>
<td>49.9% or less*</td>
</tr>
</tbody>
</table>

*Note that grades of 48 – 49.9% are automatically reviewed where necessary prior to grade release to ensure appropriate grading has been applied.

The above table applies to all students from 19 February 2018.

**Grade Calculation for Clinical Subjects**

In clinical subjects that are composed of multiple clinic shifts and / or clinical workshops, each component will be separately assessed by the relevant supervisor and marks will be averaged to create the final grade.

Below two (2) tables apply to cohorts commencing prior to 19 February 2018. This includes cohorts February Online 2018, Summer School 2018, and prior.

<table>
<thead>
<tr>
<th>Grade</th>
<th>Description</th>
<th>Grade Point</th>
<th>Percentage range</th>
</tr>
</thead>
<tbody>
<tr>
<td>HD</td>
<td>High Distinction</td>
<td>7</td>
<td>91-100%</td>
</tr>
<tr>
<td>D</td>
<td>Distinction</td>
<td>6</td>
<td>80-90%</td>
</tr>
<tr>
<td>C</td>
<td>Credit</td>
<td>5</td>
<td>65-79%</td>
</tr>
<tr>
<td>P</td>
<td>Pass</td>
<td>4</td>
<td>50-64%</td>
</tr>
<tr>
<td>F</td>
<td>Fail</td>
<td>0</td>
<td>49% or less</td>
</tr>
</tbody>
</table>

**Practical and Clinical Subjects**

In practical and clinical subjects that have a pass level of 70% (as specified on the Subject Outline) the grade spread is as follows:

<table>
<thead>
<tr>
<th>Grade</th>
<th>Description</th>
<th>Grade Point</th>
<th>Percentage range</th>
</tr>
</thead>
<tbody>
<tr>
<td>HD</td>
<td>High Distinction</td>
<td>7</td>
<td>91-100%</td>
</tr>
<tr>
<td>D</td>
<td>Distinction</td>
<td>6</td>
<td>80-90%</td>
</tr>
<tr>
<td>C</td>
<td>Credit</td>
<td>5</td>
<td>70-79%</td>
</tr>
<tr>
<td>F</td>
<td>Fail</td>
<td>0</td>
<td>69% or less</td>
</tr>
</tbody>
</table>

**Grade Point Average**

A grade point average (GPA) on a scale of 0-7 is calculated once the student has completed all subjects for a course, and it is placed on the course transcript.

\[
GPA = \frac{\text{Sum of (subject grade point } \times \text{ subject credit points)}}{\text{Total credit points attempted}}
\]

Advanced Standing credit obtained via Recognition of Prior Learning, Credit Transfer, or Informal or Formal Articulation, does not contribute to the GPA. Please refer to the Educational Pathways Policy - Higher Education.
Definition of Grades

High Distinction (HD)
Exceptional performance indicating complete and comprehensive understanding of the subject matter, genuine mastery of the relevant skills, demonstration of an extremely high level of interpretive and analytical ability and intellectual initiative, and mastery of all the learning outcomes of the subject.

Distinction (D)
Excellent performance indicating a very high level of understanding of the subject matter, development of relevant skills to a very high level; demonstration of a very high level of interpretive and analytical ability and intellectual initiative; and achievement of all learning outcomes of the subject.

Credit (C)
Good performance indicating a high level of understanding of subject matter, development of relevant skills to a high level; demonstration of a high level of interpretive and analytical ability and achievement of all learning outcomes of the subject, although some minor elements of outcomes may not be fully achieved.

Pass (P)
Satisfactory performance indicating an adequate understanding of the subject matter, development of relevant skills to an adequate level; demonstration of adequate interpretive and analytical ability, and achievement of the learning outcomes for the subject although some elements of the outcomes may not be fully achieved.

Fail (F)
Unsatisfactory performance indicating an inadequate understanding of the basic subject matter, failure to develop relevant skills, insufficient evidence of interpretive and analytical ability; and failure to achieve the learning outcomes for the subject. Students have failed to obtain a pass mark using the aggregation of all individual pieces of assessment, or have failed to complete a summative assessment item.

Incomplete (I) classifications:
IR – Incomplete due to review - the student has applied through Student Services and been granted an extension of an assessment with a specific date for completion. This can include clinic make-up sessions and deferred exams.
IM – Incomplete due to moderation – an incomplete (I) grade will also be recorded if an assessment item is subject to moderation following recommendations from the Examiners’ Committee, or is undergoing ongoing investigation due to a marking grievance or plagiarism allegation or as per two (2) applicable policies: Moderation of Assessment Policy and Assessment Policy – Higher Education (Grading System). In these instances, a final grade will be recorded as soon as the moderation and / or investigation process is complete, and the student notified accordingly.

Incomplete grades in non-practical subjects must be rectified by students within 14 days of results release (excluding College closure times at year end). This may include sitting a deferred exam or submitting a final piece of written assessment (which has been granted an extension of time). These grades will be
finalised by the College as soon as possible following submission by the student, but must be finalised by census date of the following study period.

Incomplete grades in clinic subjects must be rectified by the student (e.g.: make-up clinic sessions attended) by the end of Week 3 in the following study period, for finalisation by the College by census date of the following study period.

Incomplete grades revert to a Fail (F) if the deferred assessment is not submitted and / or made up (i.e.: clinic) within the timeframes outlined above (refer to Application Form for Extension of Written Assessment Item).

Withdrawal with Failure (WF)
Student cancelled enrolment in the subject with penalty after the census date and is awarded a Fail grade point 0 for the subject.

The following grades do not contribute to the Grade Point Average:

Exemption (EX)
Exemption from a required subject is recorded when a student has applied for and been granted Advanced Standing in a course as a result of:

- Recognition of Prior Learning (RPL) for life and work experience
- Credit transfer internally or from another Higher Education institution
- Formal articulation from a VET qualification through an Articulation Agreement between providers
- Informal articulation from a VET qualification, or partial qualification, based on assessment of competencies achieved.

Students must apply for Advanced Standing and undergo an evaluation process consistent with the method of credit sought.

Credit is not given for subjects awarded a grade of Pass Conceded at another institution.

Once an exemption is granted through one of the above processes, EX is applied to the subject on the student's transcript. There is no distinction on the transcript based on the method of achieving Advanced Standing. Please refer to the Educational Pathways Policy - HE.

Reviews and Appeals

Assessment Appeals
The College does not offer automatic assessment re-marks for any higher education subjects, however, under certain circumstances a re-mark may be offered as a resolution to an academic issue (e.g.: grade appeal). Any student who wishes to be considered for a re-mark of an individual assignment or exam or review of overall final grade, including any errors in marking perceived by the student, must follow the following steps:

Preliminary Step - prior to proceeding to the informal and formal reviews, the student must self-assess the assessment feedback provided in relation to the marking rubric (if applicable) and learning outcomes aligned with the assessment and consult the original marker. This self-assessment must be provided as part of the informal and formal review processes.
**Informal Review - Stage 1:** students first need to meet with the discipline Senior Lecturer on their campus to review the assessment in question or final grade.

** Formal Review - Stage 2:** if student remains dissatisfied with the outcome of the Senior Lecturer meeting, the student will need to formally request a remark using the *Review of Marking Decision Form* clearly outlining the grounds for the appeal. The *Review of Marking Decision Form* needs to be submitted within fourteen (14) days of the mark release date and will be considered by the Head of Department / Associate Head of Department / Course Coordinator. The student will receive the outcome of the review within fourteen (14) days of the review form submission.

**Appeal of Formal Review Decision - Stage 3:** if student remains dissatisfied with the outcome of the marking decision review they may lodge a formal appeal to the Director of Education within seven (7) days of the review decision. The Director of Education may convene an internal Complaints and Decision Review Committee based on supplied documentation. The student will receive the outcome of the review within fourteen (14) days of the review form submission.

**External Independent Review - Stage 4:** this stage will be managed as per *Grievance Policy – Domestic Students - Higher Education*, the *Complaints and Appeals Policy – International*, or the *Special Consideration Policy – Higher Education*.

**Please note** – review of grades may lead to no change or change that leads to an increase or decrease of the overall assessment mark or subject grade. Where a re-mark is granted, the *re-mark grade will be the final grade applied* to the assessment and / or subject.

**Assessment Resubmission and Examination Resits**
The College does not offer standard assessment resubmission or practical examination resits for any higher education subjects. Resubmission and resits of examination will not be granted for:

- Other study commitments (including clinic or class attendance)
- Work commitments
- Holiday arrangements
- Social and leisure events or personal commitments
- Misreading the examination timetable
- Lack of preparedness (e.g.: student does not have access to set text for open book exam)
- Forgetfulness
- Pre-existing mental and physical health conditions that are not addressed under any Access and Equity conditions in place at the time of application

Under certain circumstances a resubmission or resit may be offered as resolution to unexpected circumstances that occurred at or around the time of the examinations. These include:

- Serious personal or emotional trauma (such as a death in the immediate family)
- Exceptional circumstances involving serious student illness which would prevent attendance at the examination
Any student who wishes to be considered for a resubmission or resit must follow the steps outlined in the Assessment Appeals section.

Where a re-submission or resit is granted, the mark will be the final grade applied to the assessment and/or subject.

Definitions

**Student** is an individual person who is formally enrolled to study at the College. The individual person is that who appears on the College’s documents such as enrolment, admission and payment documents, and who is assigned an individual student ID.

Related Procedures

Not applicable

Further Information

Related Policies

*Academic Integrity Policy – HE*
*Attendance Policy – Higher Education*
*Complaints and Appeals Policy - International*
*Educational Pathways Policy – HE*
*Examination Policy – Higher Education*
*Grievance Policy – Domestic Students - Higher Education*
*Moderation of Assessment Policy*
*Special Consideration Policy – Higher Education*
*Student Misconduct Policy – Higher Education*

Related Documents

*APA Referencing Guideline*
*Application Form - Clinic Session Make-Up*
*Application Form for Extension of Assessment Item*
*ECNH Deferred Examination Application Form*
*Review of Marking Decision Form*
*Special Consideration Application Form - Higher Education*

Guidelines

*AQF Qualifications Pathways Policy, 2013, AQF Council*
*Australian Qualifications Framework, 2011, AQF Council*
*Results Administration Guidelines* (internal use only)

Benchmarking
Grade ranges -
Australian Catholic University
Australian College of Applied Psychology
Macquarie University
Queensland University of Technology
University of New England
University of New South Wales
University of Newcastle
University of the Sunshine Coast
University of Southern Queensland
University of Sydney
University of Technology Sydney

Supporting Research and Analysis

Related Legislation
Not applicable
Review and Approval

Policy Author
Director of Education

Policy Owner
Director of Education

Contact
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andrea.bugarcic@endeavour.edu.au

Recommendation Body
Academic Board
Meeting date: 4 October 2018

Approval Body
College Council
Meeting date: 19 October 2018

Policy Status
Revised

Responsibilities for Implementation
- Associate Director – Clinical Services
- Contract Academics
- Director of Education
- Director, Student Services & Retention
- Heads of Department / Associate Heads of Department / Course Coordinators
- Lecturers
- Senior Lecturers
- Student Advisers

Key Stakeholders
- Academic Board
- Contract Academics
- Dean and Operations Director
- Director of Education
- Director, Student Services & Retention
- Heads of Department / Associate Heads of Department / Course Coordinators
- Lecturers
- National Manager, Student Experience
- Student Advisers
- Students